

2020 On-Time Renewal FAQs

August 1 – September 30, 2020



August 1 – September 30	Girls	GSUSA On-Time Renewal Patch		
	All Members	Limited Edition GSU Centennial T-shirt*		
	Troop 100% Renewal**	Month of August	Month of September	
		Weekly Drawing for a Troop Program Voucher† (\$150 value) (1 drawing per week)	Entry into Weekly Drawing for \$50 GSU Shop Credit (merchandise only) (2 drawings per week)	
	SU 85% Renewal	Council-Coordinated Virtual Investiture & Rededication Ceremony w/CEO & Board Chair + Patch (Date TBD, early Nov.)		

How does a girl or troop earn all incentives?

Rewards are cumulative. Girls/Troops renewing in the first week of August are eligible for ALL possible reward opportunities during the On-Time Renewal campaign. This includes those that completed renewal during the Early Bird campaign. Girls/Troops renewing in August are eligible for August and September incentives. Girls/Troops renewing in September are eligible for only September incentives.

What is the Troop Program Voucher that troops will be eligible for in August?

Troops will receive vouchers that they can use for any Girl Scouts of Utah program for their troop with participation being completed October 1, 2020 – September 30, 2021. Registration will be completed through customer care for any program. Vouchers will need to be surrendered at the time of registration. Program registrations are made on a first-come, first-served basis; availability will be based at the time of registration. Vouchers are up to \$150 value and there is no return of unused portion. Vouchers are meant to be used for one program per troop.

What is considered 100% for troops?


Troops are required to have 100% renewal in order to be eligible for all rewards. 100% will be determined by the number of girls actively registered in the troop as of March 31, 2020. Adult Ratio requirement means the adults required for the troop to be compliant for safety ratios.

How will troop leaders know how many girls are in their troops?

Current troop rosters will be emailed the first week of August for verification purposes.

As a troop leader, what should I do with the “inactive” girls on my roster? Will they affect my renewal numbers?

Your renewal goal was based on girls registered as of 11:59 p.m. March 31, 2020. Inactive members on your roster in Volunteer Tool Kit (VTK) are present because their information will save for one full membership year following their activity within any troop on the off chance that they need some information about their activity with the troop and/or if they decide to return. (Or you may possibly have to provide them badges and/or cookie rewards).

	Group Meetings		Events, Travel, and Camping	
	Two unrelated volunteers (at least one of whom is female for up to this number of girls:	One additional volunteer to each additional:	Two unrelated volunteers (at least one of whom is female for up to this number of girls:	One additional volunteer to each additional:
Girl Scout Daisies (grades K-1)	12	1-6	6	1-4
Girl Scout Brownies (grades 2-3)	20	1-8	12	1-6
Girl Scout Juniors (grades 4-5)	25	1-10	16	1-8
Girl Scout Cadettes (grades 6-8)	25	1-12	20	1-10
Girl Scout Seniors (grades 9-10)	30	1-15	24	1-12
Girl Scout Ambassadors (grades 11-12)	30	1-15	24	1-12

What if girls are not coming back next year?

Girls not returning due to graduation/aging out of the girl program are not required to have replacement within the troop. Please just verify this with your Volunteer Support Specialist (VSS).

If there are girls not returning (not due to graduation), they will need to recruit/add new girls to replace those leaving the troop in order to be eligible for the troop rewards.

Troop leaders will need to recruit new girls to join the troop and “replace” the girl(s) not returning. With us being in our On-Time campaign, girls would just need to register for the 2021 membership year. These registrations are available as of August 1 in the registration process.

It feels like I’m just being penalized because I have girls not returning.

We understand that it can read a bit like that and that is not the intent. Our intent is to be inclusive and to help expand our membership. We understand that the 100% renewal is a stretch and so are the incentives that we are offering. We are hoping that if you are open and willing to extend an invitation to a new girl that she would help enhance your troop and make for the best Girl Scout experience.

As you have probably heard us talk in member updates, town halls, and newsletters, our membership numbers are down from last year. We know that the Girl Scout Program is ideal for all girls, and we really need and want our volunteers and leaders to help drive membership growth. We hope that we have better explained the reasoning behind the idea of replacement of membership rather than lowering our membership numbers.

When will winners of drawings be announced?

Drawing winners will be announced weekly on the GSU Program Support Facebook page on Mondays and in the GSU newsletters on Thursdays. Troops will receive an e-mail to the leaders in confirmation. *The final week in August will be announced Tuesday, September 1, to allow for the August 31 renewals.

When will incentives be sent to troops and girls?

All troop vouchers will be mailed by October 10, 2020 to the Troop Leader address that GSU has on record.

How will T-shirts be provided to girls and adult members?

We will provide details in September for ordering and delivery instructions.

Am I able to use Activity Credits for re-registration?

Yes, you sure can! Please mail your activity credits into the SLC Office. If you are using your credits for another member and/or sending in multiple renewals, please also include the [Activity Credit Redemption Form](#) for verification. Please allow 10-14 days for the registration to be completed. We will honor the postmarked date for meeting incentive deadlines. It is best if mailed two weeks prior to the end of On-Time Renewal, so try to mail by Sept 16.

Girl Scouts of Utah
Registration – Customer Care
445 East 4500 South
Murray, UT 84107

What does active role mean?

Active role is an adult member actively engaging with Girl Scouts of Utah. This includes Troop Leader, Co-Leader, Troop Cookie Manager, Troop Fall Product Manager, Troop Treasurer, Troop Supporters, Service Unit Team Members, Council Trainers, Council Committee Members, etc. An Adult Membership and/or Lifetime Membership does not automatically qualify for an active role as they may be disengaged for the current year.

I am a lifetime member. Shouldn’t I already be counted as renewed?

Many volunteers change roles each year. We don’t automatically assume that a leader is returning to their active role. Please sign into MyGS and click the renew button for your membership next year, and it will update the system. We appreciate your continued dedication.

Who can attend the Service Unit ceremony?

The Volunteer Support Service (VSS) Team will provide a virtual ceremony that all SU girls adults, and troops will be invited to attend. In addition, Lisa Hardin-Reynolds (CEO), Ruth Strawser (COO), or Leslie Egan (Board Chair), and one of the Volunteer Support Team will be present and participate in the ceremony. Date of the ceremony will be determined by the VSS, Service Unit Team, and the executive team member attending. We will look to scheduling in October or November.

Description of Incentives:

GSUSA 2020-2021 Patch

Troop Program Voucher: Valid for any GSU offered program in the 2021 membership year.

Troop GSU Shop Voucher:
Valid for merchandise within the GSU Shops.
Valid for use October 1, 2020-September 30, 2021

Service Unit virtual Investiture & Rededication Ceremony