

2025 Fall Product FAQs

General

What Ashdon Farms nut products are available for this year's program?

These are the varieties for 2025

- Mint Treasures - Girl Scout Tin (New Series) (\$12)
- Deluxe Pecan Clusters - Cardinal Holiday Tin (\$12)
- Cherry Almond Clusters (\$9)
- Dark Chocolate Mint Penguins (\$8)
- Nut & Caramel Trail Mix (\$9)
- Vanilla Flavored Honey Roasted Pecans (\$9)
- Almonds Covered in Chocolate Coating (\$9)
- English Butter Toffee (\$9)
- Dark Chocolate Peppermint Pretzels (\$8)
- Peanut Butter Trail Mix (\$8)
- Peanut Butter Bears (\$8)
- Dulce de Leche Owls (\$8)
- Dark Chocolate Caramel Caps (\$8)
- Dark Chocolate Mint Penguins (\$8)
- Deluxe Pecan Clusters (\$8)
- Butter Toasted Peanuts (\$7)
- Fruit Slices (\$7)
- Gift of Caring (\$7)

Will there be a Gift of Caring (GOC) program?

Yes, customers may make monetary GOC donations (in \$7 increments). GSU will then purchase nuts to be sent to the Utah Food Bank in Salt Lake City.



What about the magazine portion of the sale?

All magazine and more orders are taken online. When a girl (with her caregiver's help) sets up her storefront in M2OS, she will send emails to family and friends for her sale.

A link in the email will direct the customers to her store where they can choose to order nuts, collectible tins, candy, magazine subscriptions, personalized products, Tervis products, Candles, and BarkBox.

What do I do if a customer has a problem with their shipped products?

The customer can look in their email confirmation for the link to contact Customer Service for Ashdon Farms. They can also call 1-800-372-8520

For Girl Scouts & Caregivers

My Girl Scout wants to participate in the Fall Product program. What do we need to do?

Reach out to your troop leader to receive instructions to participate in Fall Product this year.

My Girl Scout wants to participate in the Fall Product program, but her troop has decided not to sell. Can my Girl Scout sell Fall Product without a troop?

No. Unlike the cookie program, a single Girl Scout cannot participate in the Fall Product Program solo or as a Juliette (a Girl Scout without a troop).

I haven't received my login email to M2OS yet.

If you haven't received your login email to M2OS 48 hours after your troop completed and submitted a TPM agreement, visit the [Nuts and Mags site](#), select "LOGIN," then click "Forgot your password?"

If you still can't log in, email info@gsutah.org for further assistance.

I have orders on my paper order card. How do I get those on my sales report on M2OS?

Send all your paper orders and money received to your troop's TPM (Troop Product Manager or "Cookie Person"). They will enter all paper orders into the M2OS system so you can receive credit and rewards for your sales.

My Girl Scout is assigned to the wrong troop in M2OS. How can I fix that?



Reach out to info@gsutah.org with your Girl Scout's name and correct troop number, and we can get them changed to the correct troop.

My Girl Scout has two different accounts in M2OS. Can we merge the two accounts?

Yes. Reach out to info@gsutah.org with your Girl Scout's name and troop number, and we will merge them for you.

My Girl Scout received an online girl-delivered order that our family is unable to deliver. How do I remove it?

The caregiver (or customer) will need to contact M2 Customer Service to have the order canceled and removed. This cancellation must be done before October 5, 2025.

For TPMs & SUPPRs

Why should my troop participate in the fall product program?

It's a quick, easy, and fun way to help your troop earn those much needed start-up funds. Troops can earn money for registration, bridging, uniforms, troop materials, etc. Plus, the program offers fun activities, rewards, and patches!

My troop wants to participate in the Fall Product program but isn't registered yet. What do we need to do?

1. Your troop's TPM (Troop Product Manager or "Cookie Person") will need to fill out a [TPM Agreement 2025](#) (PDF), even if they have been the TPM before. Complete the form and send to info@gsutah.org.
2. All Girl Scouts in the troop must have a completed [Caregiver Permission Agreement 2025](#) (PDF) on file with their troop, even if they have previously participated in the Fall Product Program.
3. Once the completed TPM agreement has been received, we will get your troop registered in the M2OS system. Each Girl Scout will then receive a login email from M2OS to begin taking digital orders.

I need more paper materials for the Fall Product program (order cards, Family Guides, Fall Product information flyers, etc). How can I get more?

Reach out to your Troop Leader or TPM (Troop Product Manager or "Cookie Person") for more paper materials. Additionally, all paper materials are available under the "Training and Resources" dropdown above.

I am the TPM or I would like to be the TPM for my troop for the Fall Product program. What do I need to do?

For a troop to participate in the Fall Product Program, you will fill out a [TPM Agreement 2025](#) (PDF), even if you have been the TPM before. Complete the form and send to info@gsutah.org.

I am a SUPPR, but I can't access my service unit on M2OS. What do I need to do?

Make sure you have submitted your [SUPPR Agreement 2025](#) (PDF) for Fall Product and Cookies 2026, even if you have been the SUPPR before. Send your completed form to info@gsutah.org.

If you have submitted your completed form and still don't have access, reach out to info@gsutah.org for help.

I am a volunteer and have a Girl Scout participating. Can I use the same email address for my volunteer and Girl Scout accounts?

Yes! You will be notified after logging in which account you are signing in to.

Will an ACH (Automated Clearing House) debit be used to collect funds due to council?

Yes, ACH withdrawals will begin December 1, 2025, so make sure you have sufficient funds to cover the amount due at least seven days before this debit date.

Processing times for deposits vary; do not wait until the day before the debit is scheduled to deposit money into your troop account.

You should be depositing promptly and frequently and encouraging your caregivers and parents to be turning over funds they or their Girl Scout have collected.

When is the initial order period?

Order taking begins on September 19 for in-person and online sales.

When and where is initial order delivery?

The initial order will be delivered to SUPPRs from October 27 – November 10. SUPPRs will contact TPMs to set pick up times. The shipping company will notify SUPPRs of delivery date/time, you MUST be present to accept delivery.