



# Smart Cookies Guide

Troop Level Users



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# Getting Started in Smart Cookies

## Registration

Troops and users are uploaded into Smart Cookies by the council and an email from [noreply@abcsmartcookies.com](mailto:noreply@abcsmartcookies.com) will be sent. Volunteers are encouraged to add the email address to your save sender list. If you do not receive your registration email, contact your council as directed.

- Click the unique link in your email
- Complete all required fields. Some fields may be pre-populated. If any information is incorrect, contact your council office.

Dear Girl Scout Volunteer,

Girl Scout Cookie season is starting soon! To help you get ready for a great cookie season please set up your account and register on the ABC Smart Cookies website, click the link below to get started:

<https://abcsmartcookies.com/#/registration?token=ad85629b-7ea0-416d-80e8-0b5e93a5ebb8>

By registering on ABC Smart Cookies website, you will be able to complete your profile, start managing your cookie sale and have access to all of the resources available on the ABC Smart Cookies website!

Thank you,

The ABC Smart Cookies Team

This email may be promotional.

The screenshot shows the registration form for the ABC Smart Cookies website. At the top, there is a blue header with the ABC logo and the text "Welcome! A few steps to complete your profile...". Below this, the form is divided into two main sections: "Troop Info" and "Profile Info".

**Troop Info:**

- Position: Troop Cookie Manager
- Girl Level: Brownie
- Troop Number: 11111
- Phone Number: (empty field with "Phone number is required" error message)
- Suite/Apt. #: (empty field)
- City: (empty field with "City is required" error message)
- State: (dropdown menu with "State is required" error message)
- Zip Code: (empty field with "Zip code is required" error message)

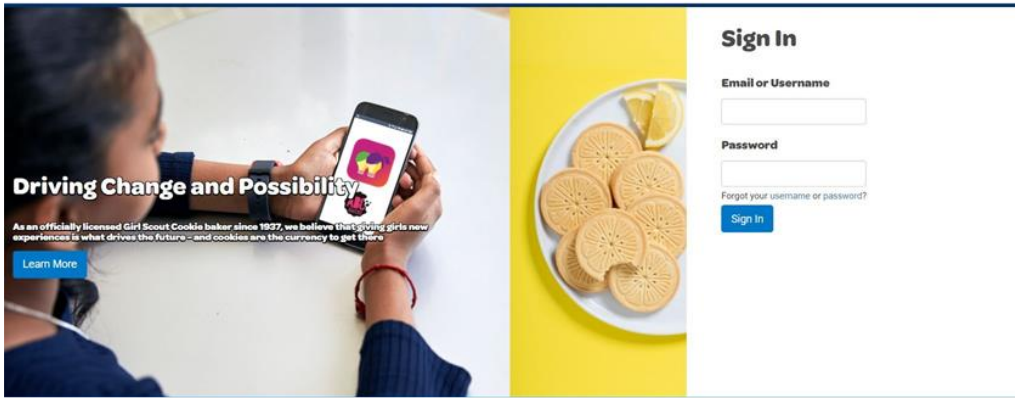
**Profile Info:**

- First Name: Travis
- Last Name: Sammons
- Email: twsammons@outlook.com
- Enter Password: (empty field with "Password is required" error message)
- Re-enter Password: (empty field with "Re-enter Password" error message)

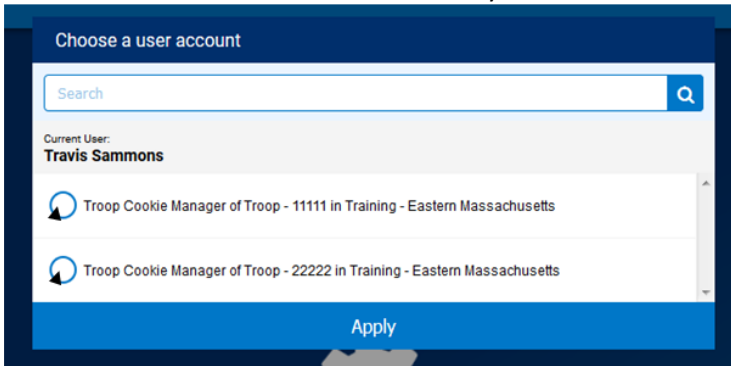
At the bottom of the form, there is a large purple banner that says "You've successfully registered!". Below this banner, there is a blue bar with the text "Let's get started with your Girl Scout Cookie Program, Travis! Go to [www.abcsmartcookies.com](http://www.abcsmartcookies.com) to login!". At the very bottom, there is a small text line: "By clicking Submit, you are agreeing to the [Terms and Conditions](#)". Below this text is a blue "Submit" button.

## Logging into Smart Cookies

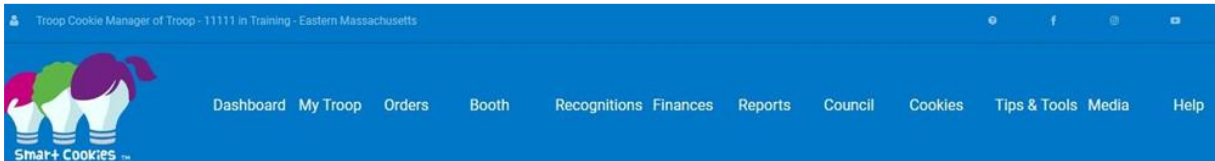
- Go to [www.abcsmartcookies.com](http://www.abcsmartcookies.com) (bookmark for easy access during sale)
- User name is your email and password is the one you selected during registration
- If you forget your password use the forgot password link.



- Choose your role if applicable. If you only have one role you will be sent directly to your user dashboard.
- Click the button next to the role you will use in this session and click Apply

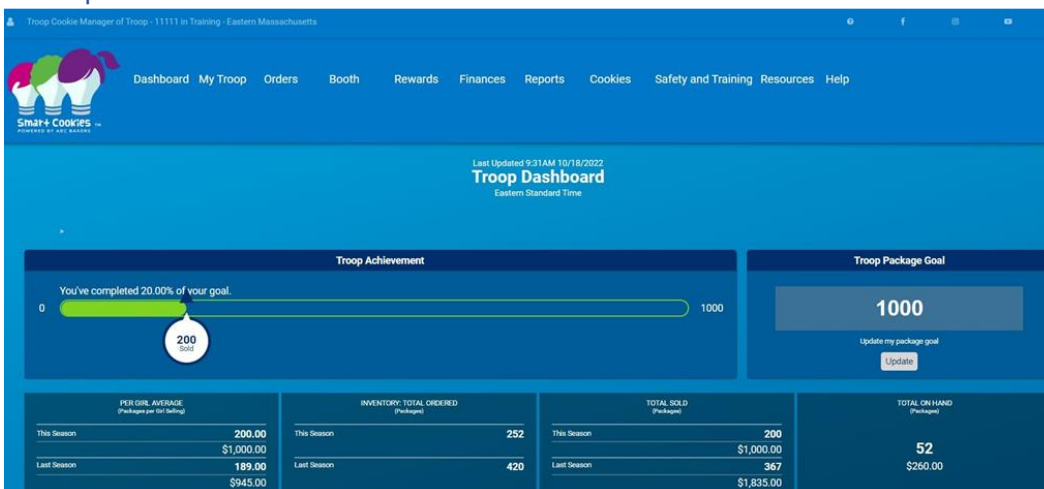


## Switching Roles in Smart Cookies



- Click on the person icon in the upper left corner of the page
- Choose Switch User
- Choose User Account pop up will appear – choose Role and Apply

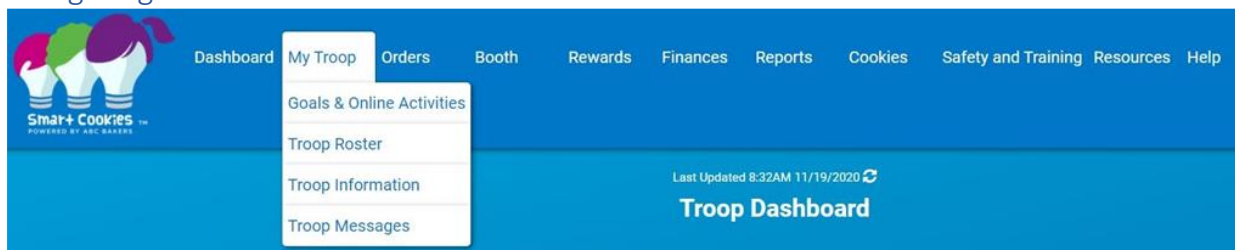
## Troop Dashboard



The Troop Dashboard provides an overview of all activity for your troop. Set a troop goal and watch the troop achievement bar progress as cookies are assigned to Girl Scouts in the troop. Key stats include:

- Per Girl Average (selling) – this year vs. last year
- Inventory Ordered (in packages) – this year vs. last year
- Total Sold (in packages) – this year vs. last year (sold indicates cookies assigned to girls)
- Total On Hand (in packages) – amount of packages still left to be assigned to Girl Scouts
- Calendar with important dates and tasks associated with them
- Messages – either from Council or your Service Unit (if applicable)
- Girls Registered and Selling – this year vs. last year
- Financial Summary – Total Sales, Troop Proceeds, Council Proceeds (total amount due to Council), Credits, Deposits, Debt, Amount Collected (by Council) or Online, and Balance Due (to Council)
- Girl Sale Details by Channel (cookies transferred to them; ship only, booth credit); by Cookies (varieties), Financial Responsibility (showing amounts due, paid and balance).

## Navigating Smart Cookies



There are multiple tabs shown with action items under each tab. Click on the tab and the action item to move to that area of Smart Cookies.

- Dashboard
- My Troop
  - Troop Roster
  - Troop Information
- Orders
  - Manage Orders
  - Troop Initial Order
  - Transfer Order
  - Planned Order
  - Virtual Cookie Share
  - Troop Direct Ship Orders
- Booth
  - Schedule Booths
  - My Reservations
  - Troop Secured Booths
- Rewards
  - Manage Recognition Orders
  - Recognition Order
- Finances
  - Financial Transactions

- Reports
  - Current
  - Archived
- Cookies
- Safety and Training
  - Smart Cookies Training
  - Safety
- Resources
- Help

## My Troop

### Troop Roster

The troop roster will display all of the Girl Scouts registered in your troop. Contact your council as directed for any additions or deletions to your roster. Limited edits can be made by clicking the pencil icon.

#### Manage Troop Girls

Drag a column header here to group by that column

District	Service Unit	Troop	First Name	Last Name	GSUSAID	Grade	Parent	Email	
	Abington	11111	Test	Girl		Five	Travis Sammons	tsammons@gsema.org	
	Abington	11111	Sample	Girl		Five	Travis Sammons	tsammons@gsema.org	

- Click on the pencil
- Edit the Main Recognition program (if applicable); Grade Level; Apparel and Sock sizes.'
- Click Save

### Update Troop Girl

Girl GSUSA ID:\* 
 First Name:\* 
 Last Name:\*

Troop:\* 
 Nickname: 
 Main Recognition Plan:

Grade Level:\* 
 Apparel: 
 Socks:

---

**Parent Information**

First Name\* 
 Last Name\* 
 Email\*

Street 
 Suite

Promising Practice: Select apparel and sock sizes early in the sale to allow for auto-population when the recognition order is created.

## Troop Information

Click on Troop Information to view. Areas that are greyed out are not available for any action. Contact your council as directed to update. Based on your council set-up you may have permission to do the following

- Edit your program level
- Choose a Proceed Plan
- Choose a Main Recognition Plan
- Choose an Early Reward Plan
- Edit your troop Banking Information

### Troop Information

Girls Active*	Girls Selling*	Expected Number of Girls Selling (0-999)	Troop GSUSA ID
12	7		TROOP49073
Troop Number		Level	Service Unit
6		Ambassador	644
Proceed Plan*			Proceed Plan Notes
Proceeds with Rewards			No Notes Available
Main Recognition Plan			
Main Recognition Plan TWO			
Early Recognition Plan			
Early Reward Plan			
Troop Recognition Plan			
Troop PGA 300+			
Submitted documentation, if required?		Warning for funds owing?	
<input type="radio"/> Yes <input checked="" type="radio"/> No		<input checked="" type="radio"/> Yes <input type="radio"/> No	
Bank Account	Bank Routing		
xxxxxx7562	054001725		
<b>Primary Contact</b>			
First Name		Last Name	
Chris		McDaniel	

## Orders

### Initial Orders

Initial orders are entered either by girl (typically an order taking sale) or by cookies (typically a direct sale model).

Follow your specific council instructions on type of order and dates due.

### Orders by Girl

- Navigate to Orders>Troop Initial order
- Click on the arrow at the end of the row for each girl
- Any manual orders entered by caregiver/girl in DC Cloud will flow into first column. These orders can be edited
- If no entries in first column, enter any orders for Girl Scouts from order card.
- Pre-paid girl delivery orders from DC Cloud will flow in to the second column. These cannot be edited.
- Repeat for each girl in the troop.
- Enter any additional packages desired for booth sales
- Smart Cookies will automatically round up the final troop order to full cases (12 packages per case).
- Click Save to save the order and select a delivery station.



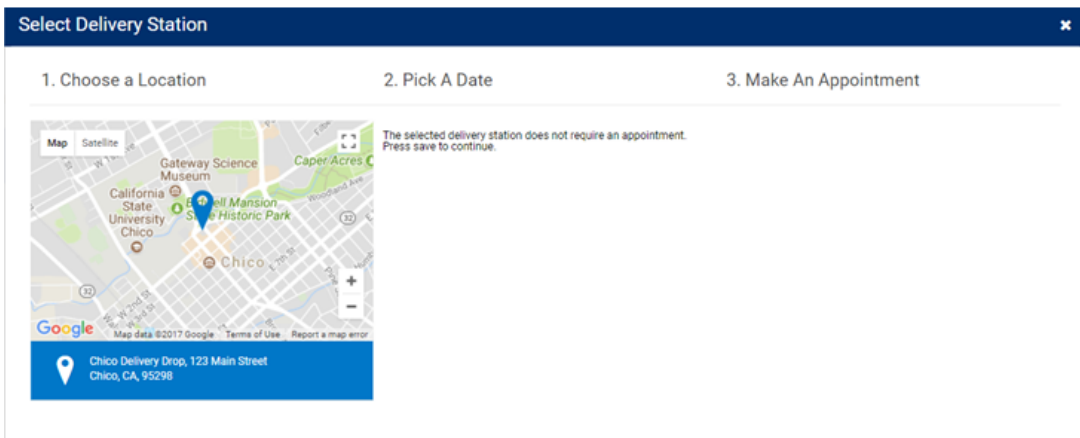
Flows automatically from parent manual entry in DC. This amount can be changed by the troop leader in SC. These fields are editable.

Flows automatically from DC pre-orders

Carolina Peaks	\$100.00	Inv. Pkgs: 20	\$600.00	Pre Sale Pkgs: 120	\$700.00	Total Pkgs: 140
Cookie Share	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Adventurefuls	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Toast-Yay	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Lemonades	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Trefoil	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Thin Mints	\$50.00	Inv. Pkgs: <input type="text" value="10"/>	\$600.00	Pre Sale Pkgs: 120	\$650.00	Total Pkgs: 130
Peanut Butter Patties	\$50.00	Inv. Pkgs: <input type="text" value="10"/>	\$0.00	Pre Sale Pkgs: 0	\$50.00	Total Pkgs: 10
Caramel deLites	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Peanut Butter Sandwich	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
Caramel Chocolate Chip	\$0.00	Inv. Pkgs: <input type="text" value="0"/>	\$0.00	Pre Sale Pkgs: 0	\$0.00	Total Pkgs: 0
<b>Total</b>	<b>\$100.00</b>	<b>20</b>	<b>\$600.00</b>	<b>120</b>	<b>\$700.00</b>	<b>140</b>

After saving order, you must select a delivery station. Some locations may have multiple dates available or may require an appointment. Follow your council guidance on selecting a delivery station.

- Scroll down to Select Delivery Station
- If you have a choice of locations, click the one you wish to attend for initial order pick up by clicking the blue bar.
- If prompted, pick a date and time for pick up.
- If you change your troop initial order before the deadline, you may have to select your delivery station again.



## Orders by Troop

- Navigate to Orders>Troop Initial Order

	Troop Order	Total Cases
Thanks-A-Lot	0	0
S'mores	0	0
Limonades	0	0

- Enter the total number cases by variety.
- Click Save
- Scroll down to Select Delivery Station
- If you have a choice of locations, click the one you wish to attend for initial order pick up by clicking the blue bar.
- If prompted, pick a date and time for pick up.
- If you change your troop initial order before the deadline, you may have to select your delivery station again.

1. Choose a Location      2. Pick A Date      3. Make An Appointment

The selected delivery station does not require an appointment. Press save to continue.

Chico Delivery Drop, 123 Main Street  
Chico, CA, 95298

## Manage Orders

The Manage Orders page reflects all cookie orders during the sale and totals are rounded to full cases. The top section of the page details total amounts of cases during different phases:



- Planned – Orders currently showing as saved – not approved
- Ordered – Total amount of cases ordered by troop including troop initial order, transfers from cupboards or other troops, Ship Only orders; virtual Cookie Share and Damage Orders (if applicable)
- Sold – Cookies assigned to Girl Scouts including Girl Initial Order (if applicable), transfers, Ship Only, Virtual Cookie Share, Damage Orders (if applicable)
- On Hand – Total amount of cases in troop inventory, but not yet assigned to a Girl Scout (ordered minus sold)
- On hand should equal ordered minus sold but rounding can impact total.

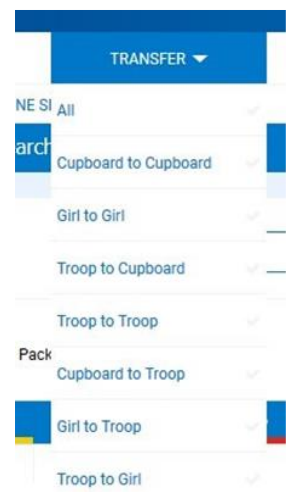
## Filtering Orders

Below this section are the filters to view types of troop orders



The types of filters are:

- All – selects all available filters
- Initial Order – will display troop initial order
- Planned – will display any planned orders not yet approved
- Restock – not used at troop level
- Transfer – must select a specific type of transfer to display. Click the arrow next to transfer to display types
- Damage – not typically available for troops
- Cookie Share – show all cookie virtual cookie share orders including those from direct ship and booth sales
- Direct Ship – shows orders shipped directly to consumers from girl or troop links
- CS Donation – used and displayed only on Council level.



- Use the Refine Search feature to add more filters to see orders for specific girl(s) or from a specific cupboard.
- To display troop to girl or girl to troop transfers, you must select girls in the refine search field.
- After the desired filter(s) are selected, click Apply Search Parameters and the orders will appear in the table.
- Click Clear all filters to remove all of the selected filters and re-select.

The Manage Order table appears as follows:

7 Results

Search By: All Keyword:

From:  To:  Apply

Cases  Packages  Cases/Packages

Action: Select Apply

DATE	ORDER #	TYPE	TO	FROM	CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC	RR	STATUS
10/12/2022	1	T2G	Test Girl	11111	0	-200	0	0	0	0	0	0	0	0	0	
10/18/2022	2	C2T	11111	Test Cupboard 1	0	24	12	24	24	60	36	48	12	12	0	
10/18/2022	3	T2G	Test Girl	11111	0	-10	0	0	0	0	0	0	0	0	0	
10/18/2022	4	T2G	Test Girl	11111	0	0	0	0	0	-10	0	0	0	0	0	

Results are searchable by keyword, order number or date range. Orders can be displayed in cases, packages or cases/packages. All columns can be sorted by clicking on the header.

can also view details of the order by clicking the ellipsis to the far-right of the order row

TYPE	TO	FROM	CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC	RR	STATUS
T2G	Test Girl	11111	0	-200	0	0	0	0	0	0	0	0	0	
C2T	11111	Test Cupboard 1	0	24	12	24	24	60	36	48	12	12	0	
T2G	Test Girl	11111	0	-10	0	0	0	0	0	0	0	0	0	

Troop level users can edit troop to girl, girl to troop orders and any troop to troop orders initiated by the troop user. Initial orders or planned orders can only be edited if deadline for submission has not passed. Damage orders entered by the troop can be edited (not common for troops to have permission to create damage orders). If there is an order displayed with T2G(B), you must edit that order by editing the booth divider entries. See section on Smart Booth Divider for more information

## Transfer Order

There are four types of transfers a Troop user can create:

- Troop to Girl (T2G) – transferring packages to Girl Scouts from the troop inventory
- Girl to Girl (G2G) – transfer packages from one Girl Scout to another
- Girl to Troop (G2T) – transferring packages back to troop inventory from a Girl Scout
- Troop to Troop (T2T) – transferring packages (and financial responsibility) to another troop

Once a transfer is complete, you can print a receipt for your records, go to the Manage Orders page, or click “Make Another Transfer” to stay on the page and do another transfer.

### Troop to Girl (T2G) Transfers:

- Select Troop to Girl in the Type of Transfer box
- The From row will populate with your troop. On the To row, click the down arrow to select the girl receiving the packages
- Click Apply

TYPE OF TRANSFER:  
Troop to Girl

From:

SERVICE UNIT Abington	TROOP 11111
Quantity: 1491 Packages    Contact: Travis Sammons   (978) 269-6660   tsammons@gsema.org	

To:

SERVICE UNIT Abington	TROOP 11111	GIRL Sample Girl
Quantity: 20 Packages    Contact: Travis Sammons     tsammons@gsema.org		

- Enter the number of packages, by cookie variety, to the Girl Scout in either the Packages or Booths Packages column
- Packages column – transferring packages to Girl Scouts with the financial responsibility attached
- Booths Packages column – transferring packages to Girl Scouts with no financial responsibility
- The best practice is to use the Smart Booth Divider to allocate booth packages sold. See section on Smart Booth Divider
- Once the packages are entered, you can add any order notes (optional) and then click Save to complete the transfer.

### Girl to Girl (G2G) Transfers

- Select Girl to Girl in the Type of Transfer box
- Click on the From row to select the Girl Scout to transfer from and click Apply
- Click on the To row to select the Girl Scout to transfer to click Apply.

TYPE OF TRANSFER:  
Girl to Girl

From:

SERVICE UNIT Abington	TROOP 11111	GIRL Sample Girl
Quantity: 30 Packages    Contact: Travis Sammons     tsammons@gsema.org		

To:

SERVICE UNIT Abington	TROOP 11111	GIRL Test Girl
Quantity: 110 Packages    Contact: Travis Sammons     tsammons@gsema.org		

- Put the number of packages you are transferring from one Girl Scout to another, by cookie variety, in the Packages column
- Once the packages are entered, you can add any order notes (optional) and then click Save to complete the transfer.

## Girl to Troop (G2T) Transfers:

- Select Girl to Troop in the Type of Transfer box
- Click on the From row to select the Girl Scout to transfer from and click Apply. The To row will display your troop.

The screenshot shows a web interface for a 'Girl to Troop' transfer. At the top, a dropdown menu labeled 'TYPE OF TRANSFER:' is set to 'Girl to Troop'. Below this, there are two main sections: 'From:' and 'To:'. The 'From:' section is highlighted in light blue and contains a dropdown for 'SERVICE UNIT Abington', a dropdown for 'TROOP 11111', and a dropdown for 'GIRL Test Girl'. Below these are fields for 'Quantity: 120 Packages' and 'Contact: Travis Sammons | tsammons@gsema.org'. The 'To:' section is highlighted in dark blue and contains a dropdown for 'SERVICE UNIT Abington' and a dropdown for 'TROOP 11111'. Below these are fields for 'Quantity: 1481 Packages' and 'Contact: Travis Sammons | (978) 269-6660 | tsammons@gsema.org'. A 'Reset' button is visible in the top right corner of the 'From:' section.

- Put the number of packages you are transferring from the Girl Scout, by cookie variety, in either the “Packages” or “Booth Packages” column
- Once the packages are entered, you can add any order notes (optional) and then click “Save” to complete the transfer.

## Troop to Troop (T2T) Transfers

- Select Troop to Troop in the Type of Transfer box
- Your troop will default to the From Troop
- Click on the To row to select the SU and Troop to transfer to; click Apply

The screenshot shows a web interface for a 'Troop to Troop' transfer. At the top, a dropdown menu labeled 'TYPE OF TRANSFER:' is set to 'Troop to Troop'. Below this, there are two main sections: 'From:' and 'To:'. The 'From:' section is highlighted in dark blue and contains a dropdown for 'SERVICE UNIT Abington' and a dropdown for 'TROOP 11111'. Below these are fields for 'Quantity: 1491 Packages' and 'Contact: Travis Sammons | (978) 269-6660 | tsammons@gsema.org'. A 'Transfer Order' button is visible in the top right corner of the 'From:' section. The 'To:' section is highlighted in light blue and contains a dropdown for 'SERVICE UNIT Abington' and a dropdown for 'TROOP 22222'. Below these are fields for 'Quantity: -6 Packages' and 'Contact: Erin Sullivan | (781) 373-4237 | esullivan@gsema.org'. A 'Reset' button is visible in the top right corner of the 'To:' section.

- Put the number of packages you are transferring to the other troop, by cookie variety, in the Packages column
- Once the packages are entered, you can add any order notes and then click Save to complete the transfer.

Note: The troop receiving the transfer will receive an email confirming the transfer has been completed. Financial responsibility transfers to the receiving troop for T2T transfers. Once the transfer is saved in the system, all reports will be adjusted automatically.

## Planned Order

Planned Orders are cookie orders for pick-up at cupboard locations during the sale.

To create a Planned Order:

- Navigate to Orders, Planned Orders
- Select the cupboard to pick-up from in the first box (a clickable Google map is shown to provide more location details) and click Continue
- Select the date and click Continue
- Select the time and click Continue

The screenshot shows a web form for creating a planned order. At the top, it displays 'TROOP 11111' and contact information for Travis Sammons. The form is divided into three main sections: 'CUPBOARD', 'DATE', and 'TIME'. The 'CUPBOARD' section shows 'Test Cupboard 0' with a Google map of Waltham, MA, and an 'Edit' button. The 'DATE' section shows 'Tuesday, May 29' with an 'Edit' button. The 'TIME' section shows '1 Hour' from '12:00 PM TO 01:00 PM' with an 'Edit' button.

Please note the council required Unit of Measure (UOM) for planned orders. Orders may be placed in cases, packages or cases/packages based on council settings.

- Enter the number desired, for each variety, in the boxes shown:

Clear Quantities			CASES
	Adventurefuls	\$0.00	<input type="text" value="0"/>
	Toast-Yay	\$0.00	<input type="text" value="0"/>
	Lemonades	\$0.00	<input type="text" value="0"/>
	Trefoil	\$0.00	<input type="text" value="0"/>
	Thin Mints	\$0.00	<input type="text" value="0"/>
	Peanut Butter Patties	\$0.00	<input type="text" value="0"/>
	Caramel deLites	\$0.00	<input type="text" value="0"/>
	Peanut Butter Sandwich	\$0.00	<input type="text" value="0"/>
	Caramel Chocolate Chip	\$0.00	<input type="text" value="0"/>
<b>Totals</b>		<b>\$0.00</b>	<b>0</b>

- Re-check the order for accuracy and click "Save" when finished.

You can print a receipt for the order at this time. Planned orders will show as saved until the order is picked up and the cupboard manager has approved. Once the order is approved it will show as a cupboard to troop transfer on all troop records.

## Virtual Cookie Share

Virtual Cookie Share orders are designated as donation cookies and are ADDED to your troop’s sales. The troop is financially responsible for these cookies. Troops will not physical handle this inventory. Your council will process orders and deliver.

- Click Orders>Virtual Cookie Share
- Enter the number of donation packages for each girl
- Add any desired order notes
- Click “Save”

If cookie share cookies are sold at a booth, they should be entered in the Smart Booth Divider and cookie share order for the troop will be created.

## Troop Direct Ship Orders (imported from DC Cloud)

All orders from the troop ship only link will appear under this section. It is recommended you check-in periodically to make sure there are no orders that are Pending distribution.

DATE	ORDER #	Customer Name	Customer Address	Status
12/9/2020	669737			Pending distribution
12/9/2020	669726			Pending distribution
12/9/2020	669723			Pending distribution

- Navigate to Orders>Troop Ship Orders
- Orders shown as Pending Distribution will be totaled at bottom of screen
- Click Distribute Orders to girls

CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC	PACKAGES	TOTAL \$
0	11	5	8	2	18	15	19	7	3	88	440.00

Distribute orders to girls

- Select the Girl Scouts to allocate packages
- Click Continue to display allocation grid



GIRL NAME	CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC	PACKAGES SOLD
Alexis	0	3	1	2	0	6	5	6	2	1	26
Army	0	3	1	2	0	6	5	6	2	1	26
Brooke	0	3	1	2	0	6	5	6	2	1	26
Packages left to Distribute	0	2	2	2	2	0	0	1	1	0	10
Troop Total	0	9	3	6	0	18	15	18	6	3	78

- Adjust each girl totals by variety to clear any red boxes shown
- Click Save
- Troop Ship Orders will now display as distributed.
- Insure all orders are distributed before the end date of the sale.

## Booths

### Schedule Booths

There are multiple ways to schedule a booth sale in Smart Cookies. Depending on your council set up the following options may be available

- Lottery – troops select a number of locations as determined by the council. A random lottery is run and troops are awarded a specific number of booths as determined by the council. Troops are notified of sites assigned.
- First Come First Serve – based on criteria set by the council, troops pick locations/times for a booth sale. Troops are awarded selections immediately.

### Making Selections

To make selections in the Lottery or First Come First Serve (FCFS)

- Click on Booth>Schedule Booths
- Banner will display type of schedule available and details

**Schedule Booths**  
Booth Locations

**Open:** Lottery

---

Opens On: **May 01 @ 12:00 PM**      Closes On: **Jul 31 @ 12:00 PM**

---

Max Requests: **100**      Max Premium Wins: **N/A**      Max Total Wins: **3**

DISTRICT No Specified District      SERVICE UNIT Abington      TROOP 11111

**Schedule Booths**  
Booth Locations

**Open:** First Come, First Served - Reservation 1

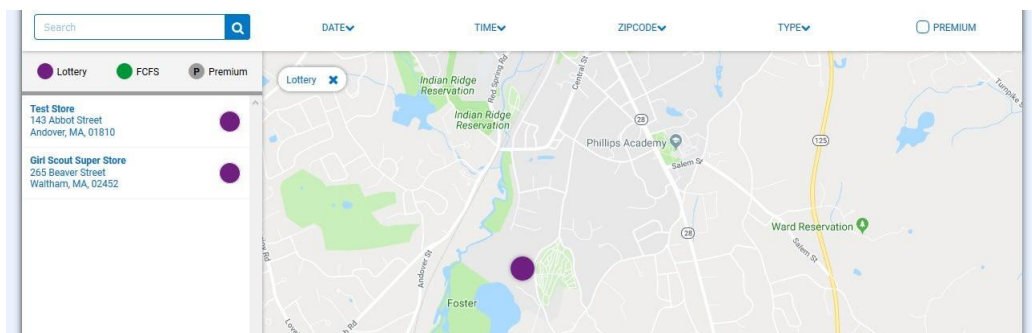
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Opens On: **May 24 @ 09:00 AM**      Closes On: **Jun 30 @ 12:00 PM**

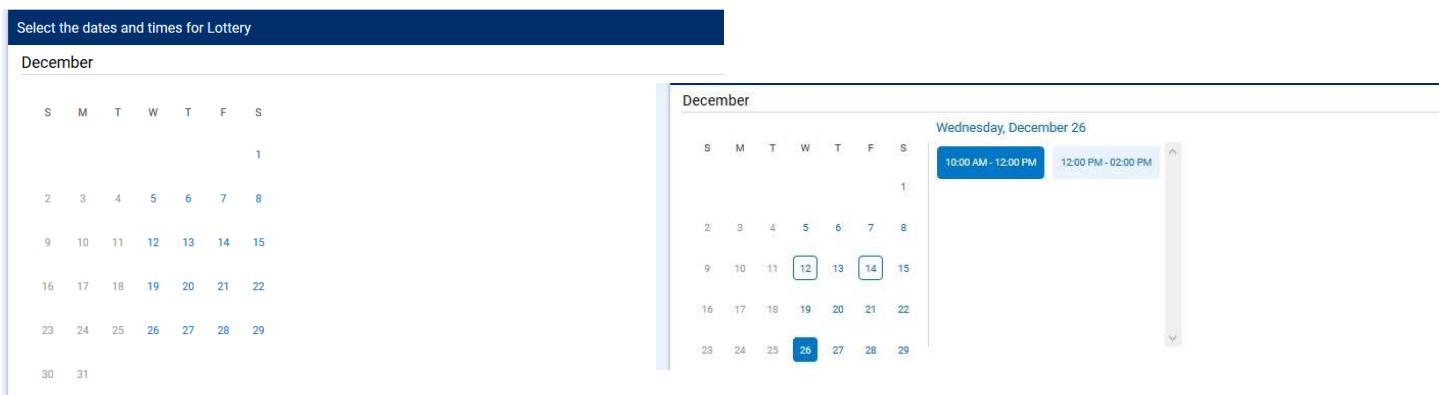
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Max Premium Reservations: **N/A**      Max Total Reservations: **2**

- A list of location available for selection appear to the left and a Google map displays to show locations. Based on council settings you may not see all locations.



- Use additional filters to narrow your search
- Click on the site you would like to request for the lottery; calendars will appear for the month(s) the site is available – dates highlighted in blue let you know there are available times to request.
- Click on a date highlighted in blue and all available times will appear
- Click on a time slot to request



- During the lottery, you can make multiple selections from this screen. Assignments will made later and troops are notified via email.
- During FCFS you must return to the selection screen to secure additional selections. Selections made will be assigned to the troop immediately.
- Once all selections have been made, click Save
- Return to the selection screen if you want to make choices at different sites

## My Reservations

From the My Reservations page, you can view all activity related to booths including lottery reservations (until lottery runs), FCFS reservations, reservations made by council and troop secured locations. From the top section you can also filter to only show a specific type of booth. Most troops will want to display all locations.

- Lottery – shows total requests, wins after lottery runs. Please note that you will not be able to see the locations requested after the lottery has run.
- First Come, First Serve – will display the number of reservations made to date. Will update throughout the sale if additional selections are made or locations are deleted.
- Troop Secured – will display the number by status – approved, denied or pending

36 Results

Share Booth Locations f t 🔗

Show Confirmed Reservations  Show Pending or Denied Reservations  Booths left to distribute SBD detail export

ADDRESS	CITY	ZIP CODE	DATE	TIME	PREMIUM	TYPE	STATUS	QTY SOLD	TOTAL \$	
222 Mountain Rd	Fallston	21047	Saturday, Nov 06	09:00 AM - 01:00 PM	<input type="checkbox"/>	FCFS		192	970	⋮
303 Fallston Blvd	Fallston	21047	Friday, Nov 12	04:00 PM - 08:00 PM	<input type="checkbox"/>	FCFS		310	1556	⋮
3005 Emmorton Road	Abingdon	21009	Wednesday, Sep 28	07:00 PM - 08:00 PM	<input type="checkbox"/>	FCFS		20	100	⋮
16952 York Rd	Monkton	21111	Thursday, Sep 29	12:00 PM - 01:00 PM	<input checked="" type="checkbox"/>	FCFS		36	184	⋮
16952 York Rd	Monkton	21111	Friday, Sep 30	12:00 PM - 01:00 PM	<input checked="" type="checkbox"/>	FCFS		0	0	⋮

- Click the ellipsis at the end of a row for the following actions:
  - Booth Details
  - Smart Booth Divider
  - Remove Reservation

## Troop Secured Booth

Based on your council settings, troops may enter a troop secured booth location. Follow your council guidance on number of days needed for approval of a location. Council has the option to approve or deny the booth and troop will be notified by email. To access the process navigate to Booths>Troop Secured Booth. Complete all required information before attempting to add appointment times.

- Store Name
- Booth Location Address (must be a valid address for Google Mapping)
- City
- State
- Zip Code
- Troop Contact will populate with user information – can be edited

Your council will advise you on the Booth Permission Box. This allows Council to assign available time slots to other troops. Council may contact the location to secure additional time slots and make those available to other troops. If this location is restricted to your troop only, do not click the Booth Permission box. Contact your council with additional questions on this process. Optional information can also be entered that may help find the location. Enter any additional information in the Location Information box (such as cross streets, shopping center names, etc.).

- Once the required Booth Information has been entered, click “Next” and the “Appointment Times” tab will then activate:

- Click Add Appointment Time to select the dates and start/end times:

- Once the date, start time, and end time have been selected, click Save. Additional dates and times can be entered as desired.

### Booth Information

test2  
111 East Grove Street  
Middleboro, MA 02346

### Appointment Times

Add Appointment Time

DATE	TIME	BOOKING STATUS	ACTIONS
2020-11-25	9:00 AM - 1:00 PM	PENDING	

Go to Troop Reservations
Save

This location will show on your Booth Reservation page as pending until approved by Council. Once it is reviewed by council, the status will change to approved or denied. You will receive an email when the booth is approved or denied by council.

### Using the Smart Booth Sale Divider

- Click on Booth>My Reservations
- Scroll to the Booth table and select the booth to enter sales.
- Click the ellipse to open the menu
- Click on Smart Booth Divider

6 Results SEARCH

Show Confirmed Reservations
 Show Pending or Denied Reservations
 Booths left to distribute

ZIP CODE	DATE	TIME	PREMIUM	TYPE	STATUS	QTY SOLD	TOTAL \$	
01810	Dec 12	10:00 AM - 12:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0	⋮
01810	Dec 12	12:00 PM - 02:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0	⋮
01810	Dec 14	12:00 PM - 02:00 PM	<input type="checkbox"/>	LOTTERY	WIN	0	0	⋮
01810	Dec 05	12:00 PM - 02:00 PM	<input type="checkbox"/>	FCFS		0	0	⋮
02452	Dec 20	01:30 PM - 04:00 PM	<input type="checkbox"/>	FCFS		0	0	⋮
01810	May 25	10:00 AM - 11:00 AM	<input type="checkbox"/>	TROOP_SECURED	APPR			⋮

Booth Details
Smart Booth Divider
Remove Reservation

← Troop Reservations

### Smart Booth Divider

Distributed Sales

#### Booth Summary (Packages)

Andover Council  
143 Abbot Street  
Andover MA, 01810  
Friday, May 25  
10:00 AM - 11:00 AM

You MUST distribute all the packages sold to the girls in your troop.

Total Left to Distribute

# 0

Total Distributed

# 0

Total Sold

# 0

\$0.00

Clear All

CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFT
0	0	0	0	0	0	0	0	0	0

Save and Go Back
Save and Distribute Sales

- Enter the number of packages, by cookie variety including Cookie Share
- Click Save and Distribute Sales to continue.

CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC
5	4	3	6	1	4	8	6	4	1

Save and Go Back      Save and Distribute Sales

- A list of all Girl Scouts in your troop will display

**Select Troop Girls** ✕

Select Girls from your Troop to distribute the cookies sold during the booth sale. All

Search

---

Sample Girl

Test Girl

- Select the Girl Scouts who participated in a booth sale and click continue

**Booth Summary (Packages)**

Fake Booth  
333 Main Street  
Andover MA, 01810  
Thursday, October 21  
01:00 PM - 04:00 PM

Total Left to Distribute: **4**      Total Distributed: **38**      Total Sold: **42**  
You MUST distribute all the packages sold to the girls in your troop.

CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC
5	4	3	6	1	4	8	6	4	1

2 Girls

GIRL NAME	CShare	ADV	TY	LEM	SB	TM	PBP	CD	PBS	GFC	PACKAGES SOLD
Test Girl	2	2	1	3	0	2	4	3	2	0	19
Test Two	2	2	1	3	0	2	4	3	2	0	19
Packages left to Distribute	1	0	1	0	1	0	0	0	0	1	4
<b>Troop Total</b>	<b>4</b>	<b>4</b>	<b>2</b>	<b>6</b>	<b>0</b>	<b>4</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>0</b>	<b>38</b>

- Smart Booth Divider will split the packages evenly among the number of Girl Scouts selected.
- Packages remaining after automatic distribution will be shone in red
- Add packages to each girl to clear the remaining packages.

GIRL NAME	CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC	PACKAGES SOLD
Test Girl	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	21
Test Two	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	21
Packages left to Distribute	0	0	0	0	0	0	0	0	0	0	0
<b>Troop Total</b>	<b>5</b>	<b>4</b>	<b>3</b>	<b>6</b>	<b>1</b>	<b>4</b>	<b>8</b>	<b>6</b>	<b>4</b>	<b>1</b>	<b>42</b>

- Click “Save” to complete the distribution. You will see a pop-up notification of a successful distribution.
- Troop to Girl (T2GB) transfers will be created and will display on the manage orders grid.

The totals shown on the bottom of the page will represent all booth sales sold and distributed.

Booth Sale Summary

CShare	ADV	TY	LEM	TRE	TM	PBP	CD	PBS	GFC
5	4	3	6	1	4	8	6	4	1



TOTAL BOOTH SALES: \$210.00



TOTAL PACKAGES SOLD: 42

[Distribute Total Booth Sales](#)

If at any time you need to edit a booth distribution you can return to the Smart Booth Divider Screen and cancel the distribution and redistribute the cookies to Girl Scouts. At the conclusion of your sale if you wish to divide ALL Booth sales at one time, you can distribute all booth sales by clicking the Distribute Total Booth Sales. This will cancel all previous distributions but keep all totals sold for each booth.

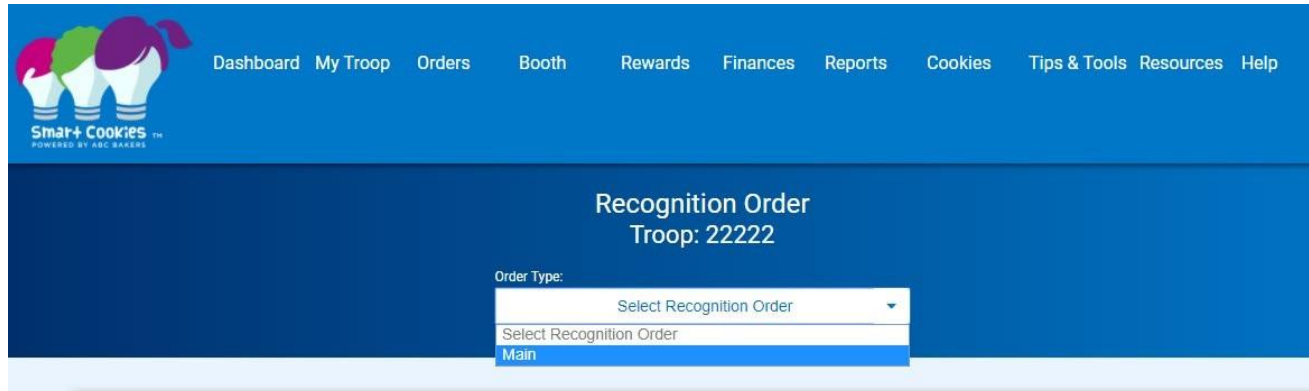
## Rewards

Recognition Orders must be created so the Girl Scouts receive all of their earned recognitions based on sales and booth credit. Your council may have an early recognition, main recognition plan and troop recognition plan. Refer to your council’s instructions on what types of plans are available. Based on council recognition program the council may set up individual girl programs.




## Recognition Order

Troops must create the recognition order on or before the council published due date for recognitions. The order will automatically assign each girl the earned recognitions once the order is created. Once an order is created, the troop can go back through “Manage Recognition Orders” to edit the order.


- Navigate to Rewards>Create Reward Order
- Select the Order Type – available type will depend on council set up and dates.



- Once you select the order, the system will generate the recognition order.
- If a red triangle appears on any row, action is required to complete the order. The actions are either a choice between multiple items or sizes for apparel.

 Lilly cookie	Packages sold: 170	UNREAD  
 Membership Test	Packages sold: 0	UNREAD 
 rose cookie	Packages sold: 0	UNREAD 

- Click the arrow icon to the far-right to open the Girl Scout’s recognition summary

Items	Extras
<b>1 - 24</b> Packages sold	
<b>25 - 100</b> Packages sold	
<b>101 - 500</b> Packages sold	 

[Save](#)



- Click the down arrow on the level indicated and complete the choice or size.

- Click on the button to select which recognition the Girl Scout would like or the correct size for apparel items.
- Once all selections are complete, the ‘!’ icon disappears.
- Click Save to finalize this Girl Scout’s recognitions and then click the Recognition Order button on the top-left of the page to return to troop listing

- Any girl recognition orders marked unread do not have to be opened to save or submit the order.

 lilly cookie	Packages sold: 170	
 Membership Test	Packages sold: 0	UNREAD 
 rose cookie	Packages sold: 0	UNREAD 

- Promising practice is to wait to create the recognition order until after all transfers to girls are complete. If the order is created earlier and additional transfers are made, the order will update to award the girl(s) any additional recognitions. This may trigger a need to review needed action items.

## Manage Recognition Orders

Once an order is created and saved, any changes must be managed through the Manage Orders page. Navigate to Reward>Manage Recognition Orders

	District ▼	SU ▼	Troop ▼	Type ▼	Date ▼	Number ▼	Status ▼	
<input type="checkbox"/>	No Specified District	Abington	22222	Main	November 5, 2018	0000004	COMPLETE	

The Recognition Order table will include:

- Type – Early, Main or Troop
- Date – order was originally created
- Status –
  - INCOMPLETE – means an action needs to be taken, such as a recognition choice or size selection
  - COMPLETE – means all actions have been taken and no further action needed at this time
  - T – submitted by the troop
  - S – submitted by Service Unit
  - C – submitted by Council

The following icons are available during the sale on the recognition grid

- Pencil – order can be edited by troop up to the stated due date
- Check Mark – used by troop to submit the order. Once submitted troop cannot edit order
- Trash Can – prior to the stated due date, the troop can discard the order and start over.

## Finances

### Financial Transactions

The financial transactions page has two tabs:

- Troop Transactions – shows all payments for troops that have been received by Council, such as ACH payments, ship only payments, girl delivery and booth credit card payments.
- Girl Transactions – shows all payments credited to each Girl Scout including payments posted by the troop (cash and checks turned in), girl delivery credit card payments, ship only payments.
- All troop financial transactions are locked and may not be edited by troops or SU volunteers.

Troop Transactions table below:

Manage Financial Transactions

Troop Transactions    Girl Transactions

Drag a column header here to group by that column

Search...

Transaction # ▼	District ▼	Service Unit ▼	Troop ▼	Bank ▼	Date ▼	Type ▼	Amount ▼	Ref # ▼	
0000002	No Specified District	Abington	11111	Test Bank	10/26/2017	ACH Deposit	\$1,000.00	ACH	
							Sum: \$1,000		

See Girl Transactions table below:

Manage Financial Transactions

Troop Transactions    Girl Transactions

Drag a column header here to group by that column

Transaction #	District	Service Unit	Troop	Girl	Date	Payment Me...	Amount	Ref #
0000001	No Specified District	Abington	11111	Test Girl	10/26/2017	Check	\$100.00	
0000005	No Specified District	Abington	11111	Sample Girl	11/1/2017	Check	\$100.00	
							Sum: \$200	

[Add Girl Transaction](#)

To review all troop balances, please refer to the following report: [Girl Balance Summary Report](#)

Follow your council recommendations on posting Girl Transactions. Posting the payments turned in by girls will not affect the amount owed to the council by the troop but will populate the Girl Balance Summary report. Girl Delivery and Ship Only credit card payments will automatically flow into Smart Cookies for each Girl Scout.

### Add a Girl Scout Payment:

- Click “Add Girl Transaction”; the following window will appear:

**Add Girl Transaction**

Girl\*     Type\*     Payment Method\*

Transaction Date\*     Amount\*     Reference

Notes

- Select a Girl Scout from the Girl drop-down
- Select the Type – Payment
- Select the “Payment Method” – Cash, Check, or Credit Card  
*Credit card payments are troop or council managed cards – payments from DC Cloud will automatically post to each girl*
- Enter the Transaction
- Enter the “Amount”
- Enter a “Reference” (optional)
- Enter “Notes” (optional)
- Click Save

# Reports

## Current

## Archive

Users have two options under reports. Current reports displaying information for the current sales year. Archive reports are available for the previous 3 seasons. You will be prompted to select the year if you choose Archive Reports. Your council will select reports for each user level as part of their set up process.

- Click the report category in the “Report Categories” box
- Select the report in the “Reports” box

Report Categories

- Booths
- Finance
- Orders
- Entity
- Rewards
- Inventory & Delivery

Reports

- Financial Transaction Summary
- Girl Balance Summary
- Girl Deposit Summary
- Total Troop Sales & Finances By Service Unit - View 1
- Total Troop Sales & Finances By Service Unit - View 2
- Total Troop Sales & Finances By Service Unit - View 3
- Total Troop Sales & Finances By Troop - View 1
- Total Troop Sales & Finances By Troop - View 2
- Total Troop Sales & Finances By Troop - View 3
- Total Troop Sales and Finances - Condensed View
- Troop Balance Summary

[Preview It](#)

[Report Info](#)

[Add to Favorites](#) [Go To Report](#)

- Click “Go to Report” button

### Report Criteria

#### Girl Cookie Totals Summary

Council	Diamonds of Arkansas, Oklahoma and Texas
District	Reggie's District
ServiceUnit	SU 212
Troop	2123
Girl Name	<input type="text"/>
Order Type	All
Unit Of Measure	Packages
Select View Type	PDF

[Go to Report Listings](#)

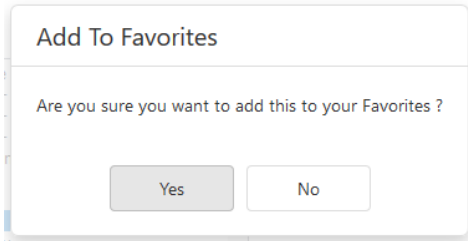
[Reset](#)

[View Report](#)

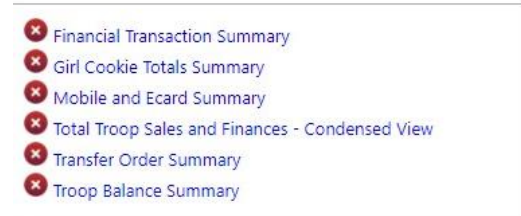
- District (if applicable), SU and troop will appear in all report filters. Additional filters are available for all reports.
- Recommend for most troop users to view reports in units of measure as packages and in PDF. Some reports (mostly export) will open in Excel.
- Click “View Report” to see the report, “Go to Report Listings” to go back to previous page, or “Reset” to set the filters to their default values

## Setting Favorite Reports

- Select the report category
- Select the report
- Click the “Add to Favorites” button
- Click Yes to Add to Favorites. Up to 10 reports can be added for quick access



### My 10 Favorite Reports



### Report Categories



### Reports



## Cookies

Click on this tab to view a cookie menu and learn more about each variety

## Safety and Training

### Smart Cookie Training

Links to library of Smart Cookie Training videos and PowerPoint presentations

### Safety

Link to Troop Leader Resources of Safety in the Girl Scout Cookie Program

## Resources

Links to art, forms, checklists, cookie calculator, Allergen Flyer, Rally Guide and Leadership Skills

## Help

Information on how to access support for the Smart Cookies Platform